

18 **STATEMENTS** : The Customer declares to be aware of the following Statements:

USE AND CARE OF SOLID WOOD FURNITURE

SOLID WOOD NOT PAINTED OR OILED: It is nice to feel natural wood only smoothed to the touch BUT precautions must be taken in use:

- It MUST NOT be cleaned or touched by water or detergents as they can enter the porosity of the wood and cause stains, swelling, bending
- To clean, we recommend the use of soft dry cloths or very fine abrasive straw.
- Stains can be removed by rubbing in the direction of the grain with very fine sandpaper.

OILED SOLID WOOD: The advantage of an oiled surface is to protect the wood without losing its natural feel

- It is more resistant to dirt and contact with water.
- To clean AVOID the use of a damp cloth. Use a dry cotton cloth.
- In case of scratches, rub very gently in the direction of the grain with very fine sandpaper.

Once the surface layer has been removed it will be necessary to remove the dust residues before applying a new layer of protective oil.

SOLID WOOD COLORED WITH OPAQUE PAINTS: In this case the pores of the wood remain permanently closed:

- Furniture better protected from small daily accidents. - Simple maintenance.
- Use a damp cloth for cleaning. Then wipe with a second dry cloth to remove any water residues.
- DO NOT use abrasive cloths. They could damage the surface.
- To recover the shiny appearance, it is possible to clean two / three times a year with a mild detergent.
- In the case of varnished wood, to restore the scratched surfaces, the paint must be reapplied with a brush or roller.

INFORMATION ON WOODEN FURNITURE and SLIDING DOORS

Wood is a natural material sensitive to changes in temperature and humidity, so any real wood product is subject to a "movement" and a change of color that can be more or less accentuated depending on the type of treatment and the environment. where the product will be placed. In sliding doors this "movement" leads to a curvature which is all the more evident the larger the doors are. By purchasing solid wood products, the customer must consider this inconvenience as natural and acceptable, which in our opinion is amply offset by all the other positive aspects that the use of wood involves. The occurrence of this eventuality cannot be considered a lack of conformity of the goods and cannot give rise to the termination of the contract, the reduction of the price, the replacement or repair of the goods. To limit the curvature, we suggest to order 32 mm thick doors, preferably treated with water-based paint.

INFORMATION ON TREATMENT WITH IMPREGNANTS

The customer was informed that the colors viewed for the treatment of Cinius products are indicative and may change in tone and intensity with the variation of the type and batch of wood used for production. A shading on a single product (eg: shading between the various parts of a bed, a cabinet, a sofa, etc.) or between one product and another (eg: between a bed and a chest of drawers, etc.) are to be considered within the standard.

INFORMATION ON THE FABRICS

The customer was informed that the colors of the fabrics may vary from those chosen on the tirella due to the different production baths. For products ordered at different times, color uniformity is never guaranteed. Regarding the fabrics of the "Bilbao" and "Ideo" lines, the colors and the weft shown are indicative and may change as well as with the variation of the batch also according to the type of final packaged product (futon headboard, futon lining, lining lining, etc.)

INFORMATION ON MATTRESSES

The Futon mattress used on top of the Tatami must be turned very often to avoid the accumulation of moisture. The periodicity depends on the seasonal humidity. A lack of conformity of the goods that occurs as a result of failure to comply with these instructions cannot be attributed to Cinius S.r.l. and cannot give rise to the remedies of the termination of the contract, the reduction of the price, the replacement or repair of the asset. The Futon mattress should be turned periodically to make the natural flattening of the cotton uniform. A lack of conformity of the goods that occurs as a result of failure to comply with these instructions cannot be attributed to Cinius S.r.l. and cannot give rise to the remedies of the termination of the contract, the reduction of the price, the replacement or repair of the asset. The measurements of the Futon mattresses may differ by a few centimeters from those shown in the catalog or requests. These differences are inevitable as they are attributable to the nature of the material used. The occurrence of this eventuality cannot be considered a lack of conformity of the goods and cannot give rise to the termination of the contract, the reduction of the price, the replacement or repair of the goods.

INFORMATION ON DELIVERY BY NATIONAL COURIER or COURIER DEPOSIT COLLECTION

- In the event of a request for transport by courier, the goods travel at the Customer's risk. If there are damaged packages, the Customer has the right to refuse them as long as he immediately gives notice to the Cinius srl headquarters where he signed the order;
 - Cinius cannot be held responsible for any delivery delays due to the carrier;
 - the national courier needs a telephone number of the customer to arrange the delivery or collection of the goods.
(it is important that the numbers provided are at least two, a landline and a mobile)
 - the delivery / collection firm deposit must take place within two days of the telephone notification, after which the courier charges the storage costs;
 - in the case of using the courier, it must be taken into account that portage costs are not included for the positioning of the material where required, the courier unloads the goods at the entrance to the building on the ground floor;
 - the customer must carefully check the integrity of the goods and any packaging before signing the delivery note. Any damage to the goods, shortages, deformations, openings and crushing of the packaging must be described at the bottom of the courier's transport document, the simple wording "signature with reserve" has no value. For any discrepancy found after the signature, both the carrier and the sender are not held responsible.
- For a guaranteed and more accurate transport service, we recommend other options proposed by Cinius.

INFORMATION ON SAFETY RAILINGS

For beds that require its use, the customer is aware that the parapet must be at least 20cm higher than the mattress and that it should be mounted / applied on all sides not protected by walls or furniture next to each other. Only in correspondence with the staircase can an opening of about 60cm be left.

INFORMATION ON TATAMI

Cinius Srl announces that each Tatami is provided with a label with suggestions on cleaning, use and maintenance. If it is missing or lost, please to request it as soon as possible from Cinius, or to download it in Pdf format from the website <http://www.cinius.com/instructions/> where you will find the most updated version

INFORMATION ON THE SECURING OF FURNITURE

All furniture over 100cm high must be secured to walls and / or ceiling (see loft beds, bookcases, shelving, wardrobes, dressers, etc.)

INFORMATION ON LOFT BEDS

Cinius Srl informs that the bed model "Rising" or "Yen" is provided with a product sheet with the Notes for safety, Instructions and Precautions for use.

This card will be delivered together with the product. If this is not the case, please request it as soon as possible from Cinius, or download it in pdf format from the website <http://www.cinius.com/instructions/> where you will find the most updated version.

It should be noted that the Cinius loft beds are self-supporting removable furniture on 4 columns. For any changes / additions to the standard bed made or requested by the customer, it will be the responsibility of the latter to assess the need for a building practice and no charge will be borne by Cinius